

CASE STUDY

TRANSPARENCY & ORGANIZATION FOR MORE EFFICIENT TESTING



After Scivantage upgraded to Zephyr and added organizational capabilities, their testing transparency and process speed has increased.

As a company that is built on the premise of delivering high performance technology that streamlines the way financial professionals and institutions interact with their clients, speed to market is of the highest value. Scivantage's technology provides their financial clients with innovative solutions that drive growth, enhance engagement and optimize operational efficiency—objectives that mirror their own goals as a company.

Project managers, testers and developers at Scivantage had been using a mix of Excel spreadsheets and Zephyr (Native Jira Edition) to manage their testing process and felt that it was time for an upgrade to maximize efficiency.

“It was challenging to navigate all the projects with the old system,” Idibek Bahromjoni, a Senior QA Analyst with Scivantage, says. “Zephyr (Standalone Edition) allows us to store and release older test cases and enables us to organize each and every release cycle. Many times, we would reuse the same test cases for different releases and Zephyr makes the whole process more efficient.”

Bahromjoni has been satisfied with the organizational capabilities of Zephyr, as the folder structure has increased

process speed and allowed their team to easily identify and reuse existing test cases. Prior to upgrading to Zephyr (Standalone Edition), they were operating on a per-ticket basis within Jira, causing them to waste time by searching through old tickets in order to reuse the test case. But the upgrade's global functionality makes it easier for the tester to find the test case they need, saving time and increasing production.

“With Zephyr we're able to efficiently organize tasks so that we can reuse them and track the releases,” says Bahromjoni. “It's all much faster and easier now.”

Pilita Allen, the Director of Quality Assurance with Scivantage, also finds that the transparency of the test cases with Zephyr makes it easier for the automation team to understand what the specific steps are for each project.

Allen also has found that even though they currently use both Waterfall and Agile methodologies, Zephyr has been easy to incorporate into their workflow.

“From a testing perspective, it's a pretty solid tool, especially with the new version that we upgraded to,” says Bahromjoni. “It's easy to navigate, it's very organized the way it's structured with the folders and it's very easy for storing and reusing cases from project to project. And outside of the testers, it's also easier for other parties, like management or other stakeholders who need to look at the testing process. That's been very useful to our team.”

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