

Software as a Service

Cloud-based Test Management offers a subscription based model with affordable per user/month pricing

Manage Entire Department

- Resource Management
- Test Project Management
- Test Planning and Scheduling
- Test Requirements Management
- Test Case Development
- Manual & Automated Execution
- Defect Tracking & Management
- Test Document Management
- Integration to external tools
- Collaboration
- Test Metrics
- Department/Project Dashboards

Real Time Quality Insight

Dashboards - Metrics & Reporting

- Rich interactive dashboards with deep drill-down capabilities
- Department and Project/Release level details around status, people, processes and metrics
- Live data updates, requiring no browser refreshes, instantaneous information
- Fine grain control by Managers and Leads on which metrics to expose on dashboards
- Accessible by anyone in Department/Company, no additional licenses needed
- Rich, interactive metrics data - charts, data tables and summaries
- No need to "generate", "run" or "execute" reports - all automatically created and updated live
- Tracking of Manual and Automation coverage of Test Repositories

Testing Desktops

- Customized and secure testing desktop configured with applications based on roles
- Department and Project spaces with contextual data
- Open multiple application windows and view data in various ways
- Rapid contextual switching between various projects and their releases/sprints/iterations
- Browser-based rich interactive applications

Resource Management

- Manage all testing and defect user resources for your department
- Add custom roles and users allowing access to projects and applications
- Assign resources to project and releases
- Group users according to projects, locations, titles or roles
- Enable and disable users as needed, control access

Test Project Management

- Add unlimited number of new projects and their definitions
- Automatically creates project spaces and dashboards for them
- Allocate appropriate resources, load balance them
- Resource allocations show up in every project dashboard with contact info for quick reference
- Resources are automatically added to project-level collaboration lists
- Appropriate access to project functions are provided to resources based on their role

Test Requirements Management

- Manage and organize local and global test requirements repositories
- Link, attach, import or author requirements
- Drag-n-drop, copy and move test requirements; author in WYSIWYG environment
- Map testcases to requirements or vice-versa
- Create custom requirements fields
- Track requirements coverage and end-to-end traceability

Comprehensive Testing Lifecycle Management

Test Case Repository

- Manage local test case repositories creating flexible organizational structures
- n-level deep tree structures allow maximum flexibility in organizing test suites
- Drag-n-drop, copy, move and link test cases
- Import and export test cases and their hierarchy
- Global test case repositories provides you access to every single test case ever written
- Loose or strict assignments for test case authoring including complex assignments

Test Case Creation

- Optimized test case creation template to allow speedy entry of test cases
- Six different types of fields allowing custom testcase field creation
- Map testcases to a single or multiple requirements
- Ability to attach attachments to a test case as well as detailed test data
- Step-wise approach to test cases - steps, data and expected results
- Single glance view of entire test case - no switching between tabs
- Allows test case reviews by non-testers via a Comments field
- Export single or groups of test cases
- Allows importing of external test cases via simplified import wizards
- Access to Global Test Case Repository to quickly find and reuse/repurpose test cases
- Full test case copy, move and link functionality
- Immediate contextual access to relevant documents to the release, no more searching
- Drag-n-drop reordering of test case steps
- System automatically collects and displays various metrics around the creation process
- New test cases show up immediately in everybody else's desktops
- New test case creation window and navigation for speedier test case authoring
- Detailed version history, comparisons and roll-back of testcases
- New layout for test case creation with dynamic header bar

Test Execution Planning & Scheduling

- Visually plan, view and manage all test execution runs
- View test execution runs at monthly and weekly levels
- Create multiple execution runs, schedule them and assign them to resources
- Define test run properties like testing types, areas, builds, environments, dates etc.
- Make execution assignments down to a single test case level
- Automatically exposes all test execution cycles to project dashboards for full visibility
- System automatically collects and displays various metrics around the execution process
- Ability to modify frozen test execution
- Synchronize modified and newly created test cases with execution assignments

Powerful Integrations

Defect Tracking Systems (JIRA, Bugzilla)
Automation Tools (Commercial, Open Source, Homegrown)
Platform APIs

Enhanced Productivity

Project and Release based contextual spaces intuitively organize all test artifacts, improve reusability, promote efficient multi-tasking and dramatically reduce search times.
UTF-8 Support for multi-lingual test authoring and tracking.
Enhanced desktop and application level personalization maximizes productivity

Unprecedented Visibility

Live Interactive Dashboards provide real time visibility into every aspect of the quality cycle

Advanced Test Management Capabilities

Test Execution

- Optimized test execution allows speedy test execution updating
- Easily switch between various test runs for maximum productivity
- Test execution status that automatically updates every open dashboard in real time
- File defects from within the test case for speedier defect filing
- Automatic 2-way linking between test execution and defect
- ZBot technology allow works with most commercial, open source and homegrown automation
- Change test step level status, add notes and attachments

Release Management

- Add unlimited number of releases per project and their definitions
- Turn release visibility on/off at both Desktop and Dashboard levels
- Releases are contextual with test cases, test execution, metrics, assignments, defects and documents

Document Management

- Contextual store of all release related documents, either uploaded or links
- Documents show up in Project/Release dashboards and Test Case Creation application
- Finer control of which documents are shown or not
- Documents are stored in server or can be linked (websites, wikis, file shares etc.)

Defect Tracking

- Native Defect Tracking or full integration to external systems like Bugzilla and JIRA
- Simplified Search (by IDs) and Advanced (with full parameters)
- Easy to setup and administer with no limit on the number of users, defects, or projects
- Self-service signup for users outside of the Test Department, with group based permission
- Support for testing and non-testing related projects, with the ability to add custom fields
- Easy to customize defect workflow with email notifications
- Ability to change multiple defects at once and support for multiple attachments and formats
- Integrated metrics automatically updated in Project/Release dashboards

Collaboration

- Integrated collaboration application allowing real time communication among all resources
- Instant messaging at Department level (broadcasts), person-to-person and project level
- Allows team members in different locations to have real time conversations

Test Automation Integration

- Mark and track automated test scripts along with manual tests
- Kickoff automated test scripts on remote machines using ZBot remote agents
- Auto update automation execution results via API to get complete metrics across all testing
- Ability to write limitless extensions to ZBots by writing Zephyr Interceptor Programs (ZIPs)

Support Resources

- Knowledge Base
- Community Site
- Email Support
- Self Service
- Online Help
- Telephone Support
- Customer Integrations
- KickStart Services
- Professional Services